

AI PHONE AGENT

Never miss a call. Never hire another receptionist.

Configurable phone Agent, live with Caprinos.

24/7 cover at the same per-minute cost as a single human agent.

THE PROBLEM

The phone is the loss column.

Most callers don't leave a voicemail. The ones who do call back. The ones who don't are gone — and you never knew they tried.

60%

of callers never leave a voicemail

£12.71

per hour fully-loaded human agent

8 hrs

of cover from a human shift

"Lives at the same per-minute cost whether it handles one call or fifty at once."

How it works.

Six steps from first contact to a calibrated partner.

1

Tell us

Hours, services, escalation rules.

2

Configure

Script, calendar, SMS rules.

3

Forward

Calls flow to the Agent.

4

Answer

Every call qualified.

5

Book

Direct calendar booking.

6

Escalate

SMS / email when needed.

Built for trust

Azure UK South

Calls processed via UK-region telephony partner.

UK consent compliant

Two-party recording script built in.

Calendar integration

Google Calendar, Outlook, common booking tools.

No HR overhead

No PAYE, NI, pension, sick pay, or turnover.

Concrete savings.

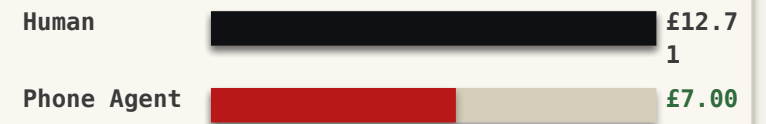
Metric	Human agent	AI Phone Agent
Cost per hour	£12.71	£7.00
Cost per minute	£0.21	£0.12
Hours of cover	~8 / day	24 / 7 / 365
Concurrent calls	1 at a time	Unlimited
Sick days / breaks	Standard	None
Onboarding	Weeks per agent	One-time setup

47%

cheaper per hour

£6 saved per hour. Setup recovers in ~5 months at 4 hrs/day.

COMPARATIVE



47% cheaper per hour.

Verified UK calling-agent rate fully loaded (wages, NI, holiday, overheads). Live with Caprinos.

BUILT FOR TRUST

Pilot-proven, UK infrastructure.

DATA RESIDENCY

Azure UK South. UK telephony partner.

UK CONSENT

Two-party recording script built in.

GDPR ARTICLE 28

Standard DPA template. Sub-processor list public.

SETUP TRANSPARENCY

£2,500 once, then £7/hour. No surprise fees.

PILOT PROVEN

Live at Caprinos.

WHY EXCOMS

Pilot-proven, UK infrastructure.

47% cheaper per hour, 24/7 cover, unlimited concurrency. Live with Caprinos — not a slide-deck product.

NEXT STEP

Ready for the phone to stop ringing into the void?

Tell us about your call types and escalation rules. We configure the Agent and you're live within a few business days.

ExComS.ai

STUDIO · LUTON · UK

CONTACT

Request a demo

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Talk to us about pilot pricing

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Web

excoms.ai/products/phone-agent